

# Broadband Facts

Norvado

**Up to 100 Mbps/30 Mbps Copper Internet (Business)**

Fixed Broadband Consumer Disclosure

---

<b>Monthly Price</b>	<b>\$39.99</b>
----------------------	----------------

---

This monthly price is an introductory rate No

---

## Additional Charges & Terms

Provider Monthly Fees

Leased Router (Optional) **\$29.99**

Seasonal Service Fee (Applicable only to services temporarily disconnected for seasonal use) **\$10.00**

Paper Statement (Optional) **\$2.00**

One-Time Fees at the Time of Purchase

Late Payment Fee (1.5% of Past Due Balance) **\$0.00**

Seasonal Disconnect Fee (Applicable only to services temporarily disconnected for seasonal use) **\$25.00**

Non-Pay Reconnect Fee (Applicable only to services disconnected due to non-payment) **\$60.00**

Government Taxes **Varies by location**

---

## Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and managed services.

[norvado.com/offers](http://norvado.com/offers)

---

## Speeds Provided with Plan

Typical Download Speed **Up to 100 Mbps (dependent on distance from the pedestal/electronics)**

Typical Upload Speed **Up to 30 Mbps (dependent on distance from the pedestal/electronics)**

Typical Latency **60 Ms**

---

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
---	------------------

---

## Network Management

[View](#)

## Privacy

[View](#)

---

## Customer Support

Phone: **800-250-8927**

Email: **[info@norvado.com](mailto:info@norvado.com)**

Website: **[norvado.com](http://norvado.com)**

Address: **43705 US Hwy 63, PO Box 67, Cable, WI 54821**

---

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier:

F0007734387FX100MBXXXXXXXX