

# Broadband Facts

Norvado

**1 Gbps Internet (Residential)**

Fixed Broadband Consumer Disclosure

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| <b>Monthly Price</b> | <b>\$99.99</b> |
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This monthly price is an introductory rate No

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## Additional Charges & Terms

Provider Monthly Fees

|                          |                |
|--------------------------|----------------|
| Leased Router (Optional) | <b>\$12.99</b> |
|--------------------------|----------------|

|  |                |
|--|----------------|
| Seasonal Service Fee (Applicable only to services temporarily disconnected for seasonal use) | <b>\$10.00</b> |
|--|----------------|

|                            |               |
|----------------------------|---------------|
| Paper Statement (Optional) | <b>\$2.00</b> |
|----------------------------|---------------|

One-Time Fees at the Time of Purchase

|   |               |
|---|---------------|
| Late Payment Fee (1.5% of Past Due Balance) | <b>\$0.00</b> |
|---|---------------|

|   |                |
|---|----------------|
| Seasonal Disconnect Fee (Applicable only to services temporarily disconnected for seasonal use) | <b>\$25.00</b> |
|---|----------------|

|   |                |
|---|----------------|
| Non-Pay Reconnect Fee (Applicable only to services disconnected due to non-payment) | <b>\$60.00</b> |
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| Government Taxes | <b>Varies by location</b> |
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## Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and managed services.

[norvado.com/offers](http://norvado.com/offers)

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## Speeds Provided with Plan

|                        |                 |
|------------------------|-----------------|
| Typical Download Speed | <b>940 Mbps</b> |
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|                      |                 |
|----------------------|-----------------|
| Typical Upload Speed | <b>940 Mbps</b> |
|----------------------|-----------------|

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|-----------------|--------------|
| Typical Latency | <b>10 Ms</b> |
|-----------------|--------------|

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|   |                  |
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| <b>Data Included with Monthly Price</b> | <b>Unlimited</b> |
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## Network Management

[View](#)

## Privacy

[View](#)

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## Customer Support

|        |                     |
|--------|---------------------|
| Phone: | <b>800-250-8927</b> |
|--------|---------------------|

|        |   |
|--------|---|
| Email: | <b><a href="mailto:info@norvado.com">info@norvado.com</a></b> |
|--------|---|

|          |   |
|----------|---|
| Website: | <b><a href="http://norvado.com">norvado.com</a></b> |
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|          |  |
|----------|--|
| Address: | <b>43705 US Hwy 63, PO Box 67, Cable, WI 54821</b> |
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Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier:

F0003744133FX1GBRXXXXXXXXXX