



## Residential Services





## **Start making home sweet home even sweeter.**

Norvado internet, TV, phone and security services are more than your everyday communication services.

They give you the best in entertainment; a reliable connection to loved ones, hobbies and career; smart home technologies and dependable emergency services.

Subscribe to the technologies that best fit your lifestyle. Combine services and receive a monthly discount.

**#discoverthepossibilities**

# Internet Service

<b>300Mb/300Mb</b> (Fiber)	\$79.99
<b>500Mb/500Mb</b> (Fiber)	\$99.99
<b>750Mb/750Mb</b> (Fiber)	\$119.99
<b>1Gb/1Gb</b> (Fiber)	\$149.99
<b>50Mb/10Mb</b> (Copper - Hayward)	\$50.00
<b>50Mb/10Mb</b> (Copper - Park Falls)	\$59.99
<b>100Mb/30Mb</b> (Copper - Hayward & Park Falls)	\$79.99

## YOUR INTERNET ISN'T COMPLETE WITHOUT **APEX WIFI**.

- WIFI 6 router
- Parental Controls
- Network Firewall

**Apex WIFI: \$12.99/month**



**Work from home?** Ask about our Telecommuter Forward! package.

# SmartHome Security

## PROTECT WHAT MATTERS MOST.

SmartHome Security is the perfect home security package featuring a combination of two (2) award-winning Arlo cameras, complete with professional installation and maintenance, and a subscription to the Arlo Secure App.

**SmartHome Security: \$29.99/month**



# Phone Service

START WITH A SIMPLE PHONE LINE.

<b>Unlimited Local Calling (VoIP Service)</b>	\$21.95
<b>Unlimited Local Calling (Hayward)*</b>	\$18.95
<b>Unlimited Local Calling (Park Falls)*</b>	\$16.50
<b>Long Distance Calling</b>	\$0.11/minute

*\*Fiber based service in these areas will receive VoIP service.*

## ADD THE **TOTAL PHONE** PACKAGE FOR A COMPLETE CALLING EXPERIENCE.

The Total Phone package includes 2,000 minutes of Long Distance and 19 Calling Features including:

- Call Manager Voicemail
- Caller ID
- Call Waiting
- Caller ID/Call Waiting
- Three-Way Calling
- Call Forwarding
- Speed Calling
- Anonymous Call Rejection
- Call Manager Voicemail Elite (\$10 activation fee)
- Call Forwarding Busy
- Call Return
- Repeat Dialing
- Call Transfer
- Selective Distinctive Ring
- Selective Call Acceptance
- Selective Call Rejection
- Robocall Blocker (\$10 activation fee)
- Call Forwarding No Answer
- Call Forwarding Remote Access

## **Total Phone Package: \$19.99/month**

### **TOTAL PHONE LITE: \$9.99**

Includes all Total Phone features except Long Distance.



# TV Service

## TURN ON NORVADO TV.

All TV packages include one (1) Fire TV Max Streaming Device, Cloud DVR (\$6 package) and up to \$99.99 of streaming setup/installation/training. Internet subscription required for all TV packages.

<b>Basic</b> 30+ channels, includes the locals	\$78.99
<b>Basic Expanded</b> 90+ channels, includes the Basic lineup	\$152.99
<b>Expanded Plus</b> 145+ channels, includes Basic Expanded lineup	\$168.99
<b>Set-Top Box</b>	\$14.99 each
<b>Cloud Whole Home DVR</b> 3 streams & 100GB of storage	\$6.00
<b>Cloud+ Whole Home DVR</b> 9 streams & 300GB of storage	\$12.00

Visit [norvado.com/tv](http://norvado.com/tv) for premium channel options.



## For an all-inclusive experience, try the PickME Plan.

The PickME Plan is our innovative solution to provide our customers with all of the services they need and love for one affordable monthly price.

With a monthly MSRP of over \$265, the PickME Plan is the best value you will find.

### WHAT'S INCLUDED IN THE PICKME PLAN?

- Basic TV Package
- Cloud DVR
- \$20 Monthly Streaming Credit
- 1 Gbps Internet
- Apex WIFI
- Fire TV 4K Max Streaming Device
- Up to \$99.99 of Streaming Setup/Installation/Training
- Local Phone

**All for only \$160.99/month!**



## Sign up for savings.

BRANCH OUT AND SAVE BIG.

### ★ INTERNET DISCOUNT: \$21.95/MONTH

When you add phone to any internet service.

### ★ TV DISCOUNT: \$25.00/MONTH

When you add TV to any internet service.

### ★ AUTOPAY & PAPERLESS BILLING

Receive an additional monthly discount when you sign up for AutoPay and Paperless Billing. Plus, earn a one-time \$20.00 credit when you sign up for both.

\*ILEC customers receive standard phone with any internet plan. Discounts are shown as "up-to" maximums. Internet Discounts are determined by phone technology (i.e. VoIP or POTS) and subject to change. Offers subject to change. Norvado service may not be available in certain geographic areas due to bandwidth restrictions. Applicable taxes, fees (such as 911, USF, IEUF, activation) and surcharges extra. Installation and material charges may apply. Long distance refers to domestic (contiguous US and Canada) calling not to exceed average residential voice (person to person) thresholds. Abuse of long distance may result in additional charges or termination of service. New internet, TV and/or phone service activations qualify for Free Standard Installation (up to \$200 value), and includes professional router installation and setup. Services performed or equipment installed beyond the Free Standard Installation value (over \$200) will be billed on a time and materials basis on first month's statement. Cancellation of services may result in the billing of full installation charges and equipment not returned. Consumption of long distance above subscribed allotment may result in additional charges or termination of service. ILEC subscribers will receive an Internet Discount of \$21.95; CLEC subscribers will receive an Internet Discount of \$18.95. Multi Service Discount requires subscription to Basic Expanded or Expanded Plus TV package. Internet speeds advertised are not guaranteed; customers will receive "up to" the advertised speed they are subscribed to. Telecommuter Package is for fiber-eligible customers only and includes unlimited local calling. Must prove telecommuting via employer verification. Exclusions and conditions apply. An Uninterrupted Power Supply (UPS) can be purchased separately to keep fiber service running during power outage. Lifeline Assistance available to qualified applicants. Speak with a representative or visit [norvado.com](http://norvado.com) for more details.



## Locations

### Headquarters (Cable)

43705 US Highway 63

Cable, WI 54821

### Phillips Office

105 N Avon Ave

Phillips, WI 54555

## Business Hours

**Monday - Friday:** 8:00 AM - 4:30 PM

**Saturday:** Closed

**Sunday:** Closed

## Contact Us

**Phone:** 800-250-8927

**Email:** [info@norvado.com](mailto:info@norvado.com)

**Website:** [norvado.com](http://norvado.com)