



43705 US Highway 63  
Cable, WI 54821  
800-250-8927

## Toll Service Request Form

### Customer Information

Name \_\_\_\_\_  
Phone Number \_\_\_\_\_  
Billing Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

### Office Information

Account Number \_\_\_\_\_  
SO Number \_\_\_\_\_  
CTC \_\_\_\_\_

### Carrier Ballot for Long Distance Service

- Interlata (calls placed to areas outside the Northwest LATA of Wisconsin)  
 Intralata (calls placed to areas inside the Northwest LATA of Wisconsin)

### Carrier Freeze

This freeze prevents changes to the following carriers without the customer's authorization.

- InterLATA Carrier       IntraLATA Carrier       All Long Distance Calls       Local Phone Service

### Carriers\*

### Residential

### Business

|                                       |              |              |
|---------------------------------------|--------------|--------------|
| Norvado Long Distance                 | 800-250-8927 | 800-250-8927 |
| MCI Telecommunications                | 800-950-5555 | 800-888-0800 |
| Schneider Communications              | N/A          | 800-236-1231 |
| AT&T Long Distance Service            | 800-222-0300 | 800-833-0400 |
| Hearing Impaired                      | 800-833-3232 | 800-833-3232 |
| Ameritech (Northwest LATA calls only) | 800-924-1000 | 800-660-3000 |
| WorldCom                              | 800-844-8350 | 800-844-8350 |
| Eclipse Telecommunications            | 800-422-1199 | 800-422-1199 |
| Sprint Dial 1 Service                 | 866-866-7509 | 866-866-7509 |
| Norlight                              | 800-599-1000 | 800-327-9597 |
| Excel Communications                  | 800-875-9235 | 800-875-9235 |
| Telco Communications/Dial Save        | 800-962-4631 | 800-871-0999 |

### Switching from Norvado Long Distance to another carrier:

IntraLATA: \$10.00 fee

InterLATA: \$2.75 fee

*\*Additional carriers are available upon request. Please contact us if the desired carrier is not listed above. Customer may have to call the desired carrier to establish service, obtain a calling card or enroll in a calling plan.*

## Toll Blocks (One selection only)

\$10.00 Activation Fee, Free Monthly Service

Toll Block options are permanent and may only be removed by contacting Norvado at 800-250-8927.

### Outgoing Calls

- LTG02 Blocks only 1+900 calls
- LTG04 Blocks only 011+ International Calls
- LTG07 Blocks 1+ calls; allows 1+800 and ECC calls
- LTG14 Blocks all calls except local and 1+800
- LTG15 Blocks all toll calls including ECC; allows local and 911 calls only

### Incoming Calls

- Collect Blocks all collect calls
- Third Party Blocks calls made from one location (not the customer's residence or business) to another from being billed to the customer's account.

## Toll Control (Select all that apply)

\$10.00 Activation Fee, \$3.50 Monthly Service

Toll Control options allow the caller to enter a PIN to override the restriction(s) on the line at any time.

PIN Request (must be 4-digits long):

- CBI900 Allows 1+900 calls with PIN. All other calls dialed as usual.
- CBTOLL Alls 1+ calls with PIN. Local, ECC and toll-free calls dialed as usual.
- CBIDDD Allows 011+ International calls with PIN. Local, ECC and toll-free calls dialed as usual.
- CBALL ALLows non-local calls with PIN. Local calls are dialed as usual.
- XCBTDAS Allows directory assistance calls with PIN.

*Other Toll Blocks and Controls are available; only the most popular are listed. Inquire with a Customer Technology Consultant for the full list.*

Apply the selected changes to the following telephone number(s): \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Submit completed form by mail to Norvado, PO Box 67 Cable, WI 54821, fax to 715-798-3044 or email to [info@norvado.com](mailto:info@norvado.com).

