



43705 US Highway 63
Cable, WI 54821
800-250-8927

Residential Authorization Form

Name _____ Account _____
Street Address _____ Phone Number _____
City _____ State _____ Zip Code _____

AUTHORIZATION FORM - COMPLETION OF THIS FORM WILL VOID ALL PREVIOUS AUTHORIZATIONS

In accordance with the Federal Communications Commission’s (FCC) Customer Proprietary Network Information (CPNI) rules, telephone companies are required to set up password protection for your telephone account record. CPNI includes where, when and to whom a customer places a call, as well as the types of service offering to which the customer subscribes and the extent to which the services are used.

You will need to use a password when calling in to discuss any information that involves CPNI. According to FCC rules, only persons listed on your telephone bill can access or change information regarding your CPNI. You can add authorized users such as spouse, parents, children, employees, etc. to your account which would allow them to make changes or receive information about your account. They will need to know the password in order to obtain any information regarding your account.

Please complete the information requested below. You can mail the form to **Norvado, PO Box 67 Cable, WI 54821**, fax the form to **715-798-3044** or email us at **info@norvado.com**. Please feel free to contact our office at 800-250-8927 with any questions.

Enter a password of your choice: _____

Option 1: Add the following name(s) as Authorized User(s) to request information and/or make changes.

Option 2: Add the following name(s) as Authorized User(s) to request information only.

Verification questions if password is lost/forgotten:

Favorite Food: _____

Favorite Vacation Location: _____

Favorite Sports Team: _____

Favorite Pet’s Name: _____

Your First Manager’s Name: _____

Your Own Question #1: _____

Answer to Question #1: _____

Your Own Question #2: _____

Answer to Question #2: _____

As a customer, you have the right at any time to restrict the use of CPNI for marketing purposes. If you choose not to permit us to disclose your CPNI with Norvado and our affiliates, you may opt-out of receiving such information. The services you are currently receiving will not be affected if you opt-out, however, restricting CPNI may make you ineligible to receive information from Norvado about new products and services, packaged offerings and various promotions.

If you do not want us to share your CPNI with Norvado and our affiliates you can notify us in writing or call our business office at 800-250-8927 within thirty (30) days. Once you opt-out you will remain on this list for 12 months.

Print Name: _____

Signature: _____

Date: _____

Office Use Only

CTC Initials: _____

Agreement: _____