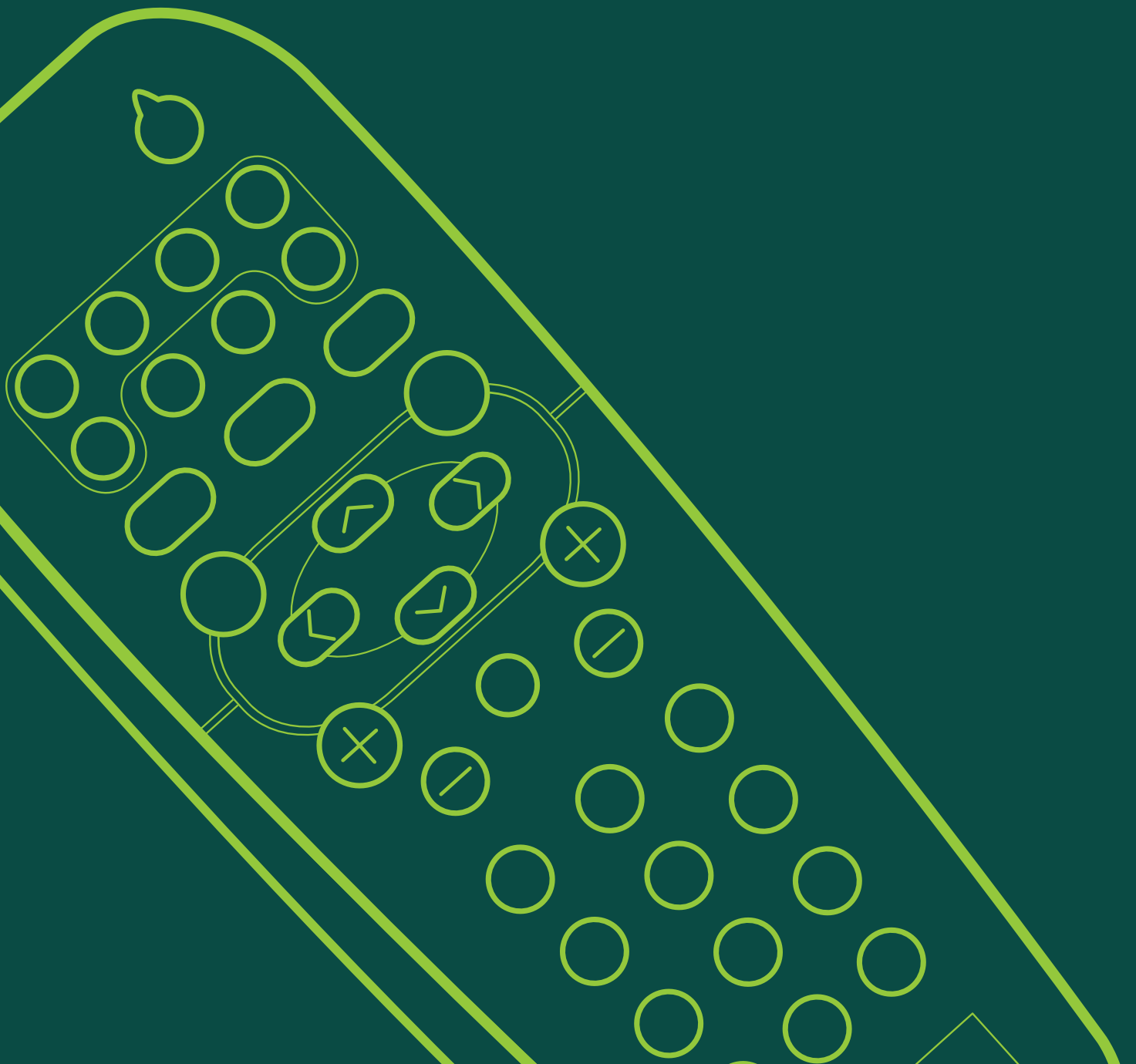
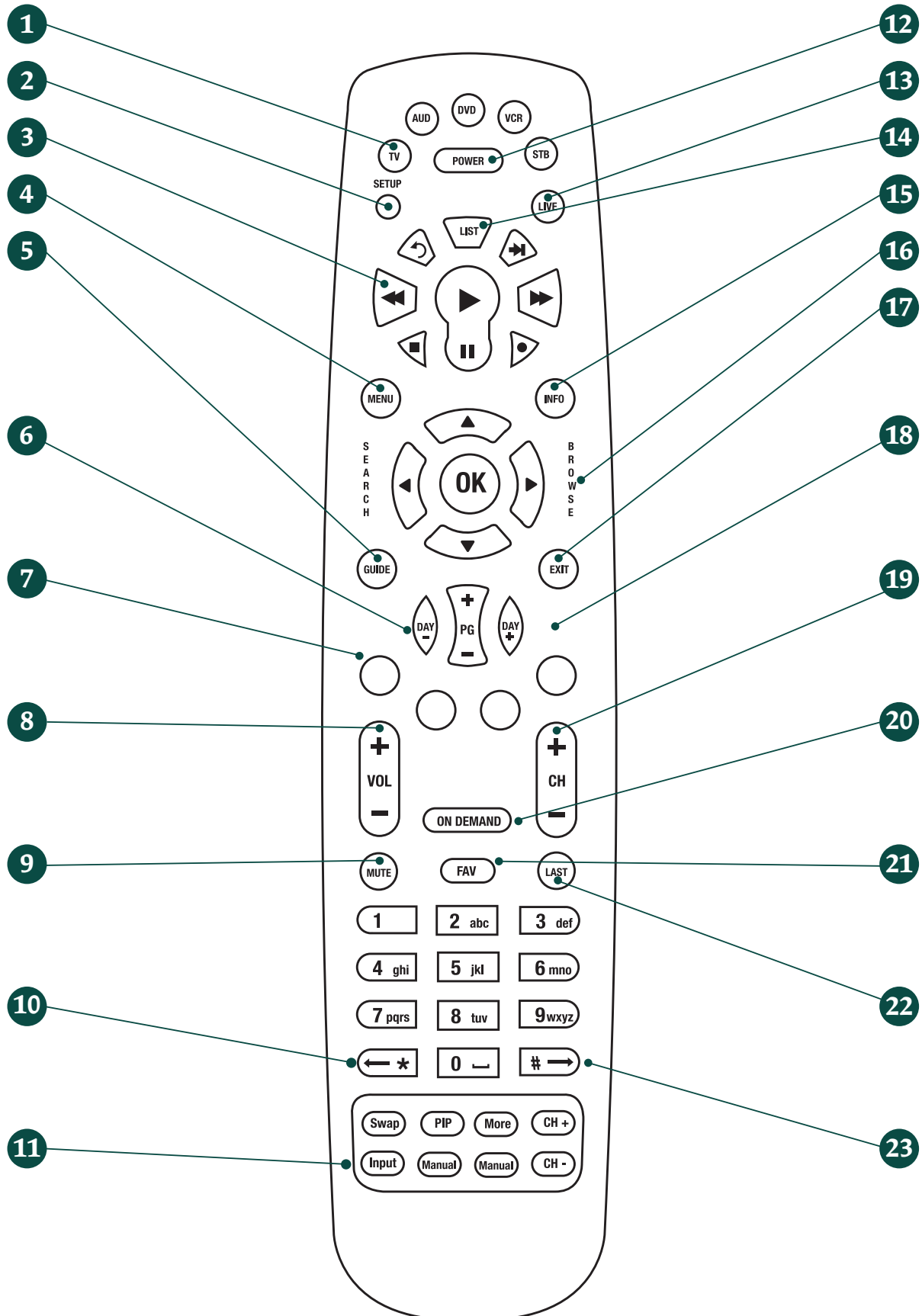




# WELCOME TO YOUR FAST TV Guide.



# Remote Guide



## **1) TV, AUD, DVD, VCR, STB**

Use one remote to control multiple devices.

## **2) Setup**

Use for programming sequences of devices controlled by the remote.

## **3) Skip Forward, Skip Back, REW, PLAY, FFWD, STOP, Pause, Record**

In STB mode, these control the DVR functions. In other modes, these can control a VCR, DVD Player or PVR.

## **4) Menu**

Displays the menu.

## **5) Guide**

Opens the Interactive Program Guide.

## **6) Day +/-**

Jump ahead or back one day in the Interactive Program Guide.

## **7) Red, Green, Yellow, Blue**

Access additional features on your Set-Top Box. Functionality changes per screen.

## **8) Vol +/-**

Raise or lower the volume.

## **9) Mute**

Turn the sound off or on.

## **10) Aspect Ratio**

Temporarily change the conversion mode from Original Size or Fit to Screen.

## **11) Input**

In TV control mode, will change the input of the device you are controlling.

## **12) Power**

Turn on/off a selected device.

## **13) Live**

Return to watching live TV.

## **14) List**

Display a list of recorded, future and series rules on your DVR.

## **15) Info**

Display the current channel and program information. Press again for more detail.

## **16) Browse, Search, Arrow and OK**

Navigate and select on-screen choices.

## **17) Exit**

Exit the current screen.

## **18) Page +/-**

Page up or down in lists and Interactive Program Guide.

## **19) Channel +/-**

Changes to the next higher or lower channel.

## **20) On Demand**

Access video on demand services.

## **21) Last**

Recall the last channel you were watching.

## **22) FAV**

View your favorite channels.

## **23) Number Keys (0-9)**

Directly select a channel or enter options.

# Program Backlit Remote Control for TV

To program your Norvado Backlit Remote Control to your TV, simply follow these instructions.

**STEP 1** Manually turn **ON** the TV that you want to setup on the remote.

**STEP 2** Press and release the **TV** key.

**STEP 3** Press and hold the **SETUP** key until the **TV** key blinks twice.

**STEP 4** Press and release the **TV** key. The **TV** key will stay lit.

**STEP 5** Find your TV brand from the list and note the **Digit Key** assigned to it. Press and hold down the **Digit Key** on your remote for your brand while pointing the remote at the TV.

**STEP 6** Let go of the key when your TV turns **OFF**. Setup for that TV is complete.

Digit Key	Brand
1	Insignia
2	LG
3	Panasonic
4	Philips/Magnavox
5	Samsung
6	Sanyo
7	Sharp
8	Sony
9	Vizio

## Master Power Feature (Backlit Remote)

**STEP 1** Press and release **STB** button.

**STEP 2** Press and hold **SETUP** button until **STB** button blinks twice.

**STEP 3** Press **9 9 5**.

**STEP 4** Press **POWER** button.

**STEP 5** Press **TV** button then **STB** button.

**STEP 6** Press and hold **SETUP** button until **STB button** blinks twice.

**STEP 7** Press and release **STB** button. Setup for the Master Power Feature is now complete.

# Program Big Button Remote Control

**STEP 1** Press and hold the **SETUP** button until LED button blinks twice.

**STEP 2** Press and release the **TV POWER** button.

**STEP 3** Press and hold down the **Digit Key** for your TV brand.

**STEP 4** Let go of the key when your TV turns off. Setup is Complete.

■ **QUICK TIP:** 2 blinks = Success    1 blink = Failure

Digit Key	Brand
1	Insignia/Dynex
2	LG/Zenith
3	Mitsubishi
4	Panasonic
5	Philips/Magnavox
6	Samsung
7	Sharp
8	Sony
9	Toshiba

## Searching for your Digit Key

If your home entertainment device does not respond to the Potenza ST Universal Remote Control after trying the code listed for your TV brand, or if your brand is not listed at all, try searching for your code.

**STEP 1** Turn on your TV.

**STEP 2** On the remote control, press **TV** button once; it will blink once. Then press and hold **SETUP** button until the **TV** button blinks twice.

**STEP 3** Type **9 9 1**. The **TV** button will blink twice.

**STEP 4** Aim the remote control at the TV and press **POWER** once.

**STEP 5** Press and release the **CH+** key continuously, then stop when the TV turns off.

**STEP 6** Press **POWER**. The TV should turn on, then press **SETUP** button once to lock in the code. The LED button will blink twice to indicate that the code is saved. To search for the codes of your other devices, repeat steps 1 through 6, but substitute the appropriate key (e.g. VCR, DVD, AUD, or STB) for the device you are searching for.

■ **NOTE:** If the TV does not turn on during step 6, slowly press and release **CH-** to go back through the codes, then press **SETUP** when the TV turns on.

# Experience DVR

Take control of your TV experience with the power of DVR! Record any TV program with the touch of a button and watch it whenever you want. Rewind live TV to see what you missed. Pause what you are watching whenever you want. Replay those hilariously funny parts as many times as you want.

## Whole Home DVR

You can watch your recorded shows on any TV, all from one HD DVR. Start watching in one room and finish where you left off in another room all in true HD. Whole Home DVR gives you the ability to watch recordings from multiple TV's and Set-Top Boxes with only one DVR.

## Create a Recording

Whether you are choosing a program from the Guide or are currently viewing the program when you decide to record it, the process to create a recording is the same. Press the **Record** button on the remote control and the recording options will display. Choose to create a **One-Time Recording** or a **Series Recording**, and use the arrow buttons to customize the recording options.

A red circle will display in the Guide indicating the program will record. If you are recording a series, the red circle will have an 'S' in it. You will also be able to find the recording in the **Future Recordings** list. If you change your mind and decide against recording the program, with the program highlighted on the Guide, press the **Stop** button on the remote control and the red circle will be removed, indicating the program will not record.

## Watch a Recording

To access the list of recorded programs, press the **List** button on the remote control. From the list of recordings, use the **Up/Down** arrow buttons to choose the program or folder containing the recorded program you wish to watch. When you highlight a program, it expands to show more information, or you may need to press the **Info** button to see additional details about that specific recording.

To start playback of the recording, press the **Play** button on the remote control. If the program is one that you had previously viewed and stopped in the middle, you will be asked if you would like to resume playback from where you left off, restart from the beginning, or if you would like to exit and return to the recordings list.

As you play back a program, you have the ability to **Fast Forward**, **Rewind**, **Pause**, **Skip Forward**, **Skip Back** or **Stop** the playback.

When you reach the end of the program, you will be asked if you would like to delete the recording. Select either **Yes** or **No**.

## Delete a Recording

In addition to deleting a recording when you have finished viewing it, there are other options as well.

To access your recorded programs, press the **List** button on the remote control. From the list of programs or folders use the **Up/Down** arrow buttons to highlight the individual episode or entire folder you want to delete. Press the **RED** button to delete the recording or group of recordings. Or, press the **GREEN** button to access the **Actions** menu and then choose **Delete**. You will have the option to cancel the process.

## Work with Multiple Streams

Your DVR is capable of recording three programs while you watch a fourth program. When you see the red light on the Set-Top Box indicating that something is being recorded on the DVR, you can quickly find out what program it is.

Press the **OK** button on the remote control to see what is **Now Playing**. You may change to view any of the listed programs by using the **Up/Down** arrow keys on the remote control and pressing the **OK** button.

When you begin to view the program that is recording, the system will start at the last time you viewed that program. You can go back to the beginning of the program by using the **Rewind** button. You also have access to the **Skip Back**, **Skip Forward**, and **Fast Forward** features to move within the recording.

## High-Definition (HD)

Everything becomes better with Norvado's HD content, making it easier for you to enjoy more high resolution programming on your HD TV. From our vast selection of free and pay-per-view Video On Demand movies, shows and events to locals, live sports, and more, Norvado's state-of-the-art Set-Top Boxes put the highest resolution programs in your living room.

## Fantastic Apps Available

Interactive apps like weather, photos, and games bring instant info and entertainment to your viewing experience. There is nothing to download, simply enjoy.

### Weather

Get up-to-date weather information for your area and surrounding locations.

- To access the Weather App, use the **RED** button on the remote.
- To access the Forecast portion of the Weather App, use the **GREEN** button on the remote.
- To access the Radar portion of the Weather App, use the **YELLOW** button on the remote.
- Once in the Radar screen of the Weather App, use the **BLUE** button on the remote to show the current or animated weather conditions.

### What's Hot Application

See the most popular channels being watched by other Norvado TV subscribers. Press the **MENU** button on your remote control, then use the arrow buttons to select **APPS** and then **WHAT'S HOT**. Lastly, press the **OK** button.

A window will appear on the screen with the most current popular channel information for the local area. The popular channel information may be viewed in multiple categories by pressing the **Right/Left** arrow buttons. Additional information may be viewed by scrolling with the **Up/Down** arrow buttons.

### Flickr

This photo sharing application allows you to add and view **Flickr** accounts through your television. Select the **MENU** button on your remote control. Use the arrow buttons to highlight **APPS** and then over to **Flickr**. Press the **OK** button to open **Flickr**. To return to your regular viewing, use the **EXIT** button on your remote control.



## Games

Play Memory, Minesweeper, Solitaire, Spider Solitaire and Sudoku all with your TV Remote. To access the games select **Games** from within the **APPS** menu. A listing of games will appear. Select the game you want to play using the arrow buttons and then press **OK**. The game will then appear on your TV screen.

## Info Center

This app allows you to view and manage your favorite RSS news feeds. To access the available RSS feeds, select **Info Center** from within the **APPS** menu. The program currently being watched will remain on the screen. All subscribed RSS feeds will appear on the right side of the screen, and the local weather forecast will appear at the bottom of the screen.

## Restart TV

Norvado's TV service offers Restart TV, which allows subscribers to restart a TV program that is already in progress. Running a little late getting home to watch the 5:00 news? Not a problem! Restart the programming when you get home. Or if you are browsing channels and see a show you want to watch that has already begun, restart it. Restart TV programming is indicated by the green and white Restart icon next to the channel in the TV guide. Highlight the programming and press the **GREEN** button on the remote to restart it.

## Video on Demand

What's next is on right now. Norvado Video on Demand has the latest releases, including movies. Plus, watch thousands of FREE shows and your favorite prime-time networks on your schedule. Simply click the **ON DEMAND** button on your remote control, and use the arrow buttons to make a selection. Norvado's default purchase PIN is **0000**, and is needed to rent content for a fee.

## Settings Menu

You have the ability to control certain aspects of how your service works based on your preferences. Access the main menu by pressing the **MENU** button on the remote control. Under **Settings** you have options for **APPS**, **Display**, **Edit Favorites**, **Guide**, **Parental**, **Phone**, and **Recording**.

# Video Streaming

## What is streaming?

Streaming is the process of distributing media over the Internet and is played as it arrives. It means you don't have to wait to download a file to play it, kind of like TV, but you get to choose what you want to watch.

## What devices are needed?

You can stream movies and TV shows on your smartphone, tablet, laptop, desktop computer, HDTV, or Smart TV. For example, you could connect your laptop to your HDTV with an HDMI cable and stream on your laptop and watch on the TV screen. If you have a Smart TV, it has built-in apps, app stores and networking to get on the Internet. You can use them to download most of the streaming apps you'd want.

## What streaming apps are available?

You have many options. Here are a few of the most popular ones:



## Watch TV Everywhere

Powered by Norvado - features both live and on-demand video that can be viewed on smartphones, tablets, computers and your Set-Top Boxes. As long as you are subscribed to a channel and have an Internet connection, you can watch that channel anywhere, including live TV and full episodes of current TV shows and movies.

# NETFLIX

## Netflix

You can watch past seasons of TV shows and recent movies at a low monthly cost. Netflix also offers original shows such as Ozark, Bloodlines and House of Cards.



### **Amazon Prime Video**

This streaming service is available to Amazon Prime members. Like Netflix, it offers many TV shows and movies to choose from, as well as its own original content.



### **Hulu**

You can get next-day access to shows from ABC, NBC, Fox, and CW, along with some cable channels. Hulu Plus also offers some movies and original TV shows.

## **What are the Internet requirements for streaming?**

For a high-definition streaming experience, an internet download speed of 25 Mbps or more is recommended. Visit [norvado.com/streamtv](http://norvado.com/streamtv) and use the tool to determine how much bandwidth you need based on the number of people in your home and the number of connected devices.

For more details regarding Norvado TV service and features, visit [www.norvadosupport.com](http://www.norvadosupport.com) or call the 24/7 support team at 800-250-8927.



## **LOCATION**

### **Headquarters**

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Phillips, WI 54555

## **BUSINESS HOURS**

### **Monday - Friday**

8:00am - 4:30pm

### **Saturday** Closed

### **Sunday** Closed

## **PHONE**

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**Fax** 715-798-3044

**Diggers Hotline** 800-242-8511

## **GET CONNECTED**

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