43705 US Hwy 63
Cable, WI 54821-4616
(715) 798-3303
www.norvado.com

# Toll Service Request Form

## Customer Information

Name _____

Phone Number _____

Billing Address _____

City _____ ST _____ Zip Code _____

## Office Information

Account # _____

SO # _____

CSR _____

## Carrier Ballot for Long Distance Service

InterLATA _____ *(InterLATA: calls placed to areas outside the Northwest LATA of Wisconsin)*

IntraLATA _____ *(IntraLATA: calls placed to areas inside the Northwest LATA of Wisconsin)*

## Carrier Freeze

This freeze prevents changes to the following carriers without the customer's authorization.

___ InterLATA Carrier ____ IntraLATA Carrier ____ All Long Distance Calls ____ Local Phone Service

| Carriers* | Residential | Business |
|---|---|---|
| Norvado Long Distance | 1 (800) 250-8927 | 1 (800) 250-8927 |
| MCI Telecommunications | 1 (800) 950-5555 | 1 (800) 888-0800 |
| Schneider Communications | N/A | 1 (800) 236-1231 |
| AT&T Long Distance Service | 1 (800) 222-0300 | 1 (800) 833-0400 |
| Hearing Impaired | 1 (800) 833-3232 | 1 (800) 833-3232 |
| Ameritech (Northwest LATA calls Only) | 1 (800) 924-1000 | 1 (800) 660-3000 |
| WorldCom | 1 (800) 844-8350 | 1 (800) 844-8350 |
| Eclipse Telecommunications | 1 (800) 422-1199 | 1 (800) 422-1199 |
| Sprint Dial "1" Service | 1 (866) 866-7509 | 1 (866) 866-7509 |
| Norlight | 1 (800) 599-1000 | 1 (800) 327-9597 |
| Excel Communications | 1 (800) 875-9235 | 1 (800) 875-9235 |
| Telco Communications/Dial Save | 1 (800) 962-4631 | 1 (800) 871-0999 |

**Switching from Norvado Long Distance to other carrier:**

IntraLATA: $10.00 fee

InterLATA: $2.75 fee

*Additional carriers are available upon request. Please contact us if the desired carrier is not listed above. Customer may have to call the desired carrier to establish service, obtain a calling card, or enroll in a calling plan.

**Other Norvado Long Distance Service:** Incoming Toll-Free Number $5.00/ month ____

## Toll Blocks (One selection only)

$10.00 Activation Fee Free Service

Toll Block options are permanent and may only be removed by contacting Norvado.

### Outgoing Calls

____ LTG02 Blocks only 1+900 calls

____ LTG04 Blocks only 011+ International calls

____ LTG07 Blocks 1+ calls; allows 1+800 and ECC calls

____ LTG14 Blocks all calls except local and 1+800

____ LTG15 Blocks all toll calls including ECC; allows local and 911 calls only

### Incoming Calls

____ Collect Blocks all collect calls

____ Third Party Blocks calls made from one location (not the customer's residence or business) to another from being billed to the customer's account.

## Toll Control (Select all that apply)

$10.00 Activation Fee $3.50 each per month

Toll control options allow the caller to enter a PIN to override the restriction(s) on the line at any time.

**PIN Requested** (Must be 4-digits long): _____

____ CBI900 Allows 1+900 calls with PIN. All other calls dialed as usual.

____ CBTOLL Allows 1+ calls with PIN. Local, ECC, and toll-free calls dialed as usual.

____ CBIDDD Allows 011+International calls with PIN. Local, ECC, and toll-free calls dialed as usual.

____ CBALL Allows non-local calls with PIN. Local calls are dialed as usual.

____ XCBTDAS Allows directory assistance calls with PIN.

Other Toll Blocks & Controls are available; only the most popular are listed. Inquire with a Customer Service Representative for the full list.

Apply changes to the following telephone number(s): _____

Signature _____ Date _____

Mail completed form to: Norvado P.O. Box 67, Cable, WI 54821 or fax to: 715-798-3044.